



Please see below to answers to frequently asked questions:

Frequently Asked Questions – In-Person FOFM Summer Camps

How do I register for camp?

Camp registration is [online](#). Log in as a member to see your special member pricing before you purchase a camp.

Where is my confirmation?

A confirmation email will be sent to you upon successful registration.

Will I get a camp packet mailed to me?

All confirmation materials will be emailed unless otherwise arranged. Please make sure the email address you registered with is correct. We will send you a “Know Before You Go” email the Monday prior to your camp check-in day.

Can I get on a waiting list?

If the camp of your choice is sold out, you must email education@flightmuseum.com request to be added to a waitlist. If a space becomes available, individuals on the waitlist will be contacted in the order in which they are waitlisted.

Can I stay with my child?

FOFM Summer Camp is a program designed for children who can remain in a group setting without parental involvement.

What are the qualifications of your instructors?

Camp instructors are Museum staff, certified teachers, or upper-level college students. All must pass a criminal background check and complete detailed staff training.

How are campers supervised?

Campers are always supervised by camp staff and are escorted on restroom breaks. Adult to student ratio is at least 1:12.

My child needs to take medication. How should I arrange for this?

Camp instructors are NOT responsible for administering medication to children. Please administer medication prior to arrival at camp each day. To ensure a positive experience for all campers, it is imperative that you notify us of special needs or medical conditions your child may have. We will accommodate these needs to the best of our ability.

Do you provide snacks?

No, however, you may provide a snack for your own child if you choose.



What about lunch?

ALL campers must bring a nutritious lunch that does not require refrigeration. Lunches are NOT available for purchase.

What are the hours of camp?

Full day summer camps are from 9 a.m.—3 p.m. After-camp care is available at this time from 3 p.m. – 5 p.m.

Do you have before and after camp care?

We do not offer before-camp but will have after-camp care this year from 3 p.m. – 5 p.m. This is subject to change.

What are the camp check-in and check-out procedures?

If you are able, please submit all camper paperwork in advance via email. Please be sure to wear your mask when dropping off or picking up your child. Check-in will be located inside at the front entrance while check-out will be outside your child's classroom location. Campers remain supervised by Museum staff until check-out is verified.

Are masks required?

Masks are no longer required in accordance with CDC and Dallas County Guidelines.

If my child is sick on a camp day, can they return the next day?

Children may return to camp after they have been free of symptoms for 24 hours without fever reducing medication. No refunds will be issued in case of camp days being missed due to illness.

What if a camper gets sick while at the Museum?

In the event your child becomes ill at the Frontiers of Flight Museum or has an accident that requires a doctor's attention, we will notify you immediately. If you cannot be reached, we will call the individuals listed on your emergency form. For the comfort and wellness of your child, we will expect you to pick your child up within one hour of that call. If a child has an accident that causes a scrape, bump, etc., we will take care of the injury and notify you when you pick up your child or by phone or email the same day.

What are your refund and cancellation policies?

All camp sales are final. No refunds will be given for cancelled camp reservations or camp withdrawals. An education program credit may be issued based on circumstance. Credit will not be issued for cancellations made within 48 hours of start date or for no-shows. The Frontiers of Flight Museum reserves the right to cancel or change any program for reasons we deem appropriate. In the event that we cancel your program, a credit will be issued, and individuals will be contacted directly.