



Please see below to answers to frequently asked questions:

Frequently Asked Questions – FOFM Virtual Camps

What should I expect?

Our camps will have one instructor and 1-2 high school age interns assisting both in-person and virtual campers throughout the day. We will be running Video Chat throughout the day (9am-3pm) so that campers may ask for guidance with their activities. We are only able to offer this to grades 5-10 (ages 10-16) at this time. Each camper will be able to pick up a Supply Kit from our front desk the week prior to the start of their chosen camp.

What is in our Supply Kit?

Supply Kits will include basic supplies to support their participation in camp activities throughout the week. Basic supplies include scissors, tape, glue, markers, a ruler, etc. Kits will also contain various items to help them participate in multiple STEM activities that are part of their chosen camp.

I do not live in the area. Are you all able to mail me our Supply Kit?

If you do not live close enough to come and pickup a kit, you must email education@flightmuseum.com to request shipping. Shipping costs will be an additional cost onto your child's camp.

How do I register for camp?

Camp registration is online at (insert link). Log in as a member to see your special member pricing before you purchase a camp.

Where is my confirmation?

A confirmation email will be sent to you upon successful registration.

Will I get a camp packet mailed to me?

All confirmation materials will be emailed unless otherwise arranged. Please make sure the email address you registered with is correct. We will send you a "Know Before You Go" email the Monday prior to your camp check-in day.

Can I get on a waiting list?

If the camp of your choice is sold out, you must email education@flightmuseum.com request to be added to a waitlist. If a space becomes available, individuals on the waitlist will be contacted in the order in which they are waitlisted.

What are the qualifications of your instructors?

Camp instructors are Museum staff, certified teachers, or upper-level college students. All must pass a criminal background check and complete detailed staff training.



What are the hours of camp?

Full day summer camps are from 9 a.m.—3 p.m.

What are your refund and cancellation policies?

All camp sales are final. No refunds will be given for cancelled camp reservations or camp withdrawals. An education program credit may be issued based on circumstance. Credit will not be issued for cancellations made within 48 hours of start date or for no-shows. The Frontiers of Flight Museum reserves the right to cancel or change any program for reasons we deem appropriate. In the event that we cancel your program, a credit will be issued, and individuals will be contacted directly.